

Adult Social Care & Health Scrutiny Panel

1 July 2025

Overview of ASC Directorate

Adult Social Care

Director of Adult
Social Care
(Louise Grabham)

Head of Prevention
& Provider Services
(Suzanne Hodge)

Head of Access &
Safeguarding
(Ruth Musicka)

Head of Specialist
and Lifelong
Services
(Sarah Disbury)

Head of Access & Safeguarding

- Access Safeguarding Team – Single point of contact for incoming referrals in terms of requests for assessments and reporting safeguarding concerns. Access team undertake short term care management – completing new assessments. Safeguarding – triages incoming safeguarding concerns, undertakes statutory section 42 enquiries and co-ordinates multi-agency meetings.
- East & West Locality teams provide care management for adults (non specialist) over 18.
- Hospital Team – Supports individuals in hospital and assists in planning appropriate discharge and provides support post discharge.
- DoLS Team – undertakes best interest assessments and offers advice and guidance regarding Mental Capacity Act and DOLS statutory framework.
- ACT Middlesbrough – Supporting individuals presenting as homeless including Rough Sleepers and those experiencing domestic abuse
- Strategic responsibility - Homelessness and Domestic Abuse

Head of Prevention, Provider & Support Services

Middlesbrough Independent Living services include a range of services to help people stay at home, safely and independently , for longer.

- **Staying Put Agency** – *Handy Person Services / Disabled facilities Grants / Winter warmth / Hoarding Intervention / Hospital to Home*
- **Connect & Assistive Technology Service** - *24hr monitoring & response service. Telecare provides safety equipment i.e falls detectors*
- **Contact centre** – *24 hour monitoring, and out of hours service for Council*
- **Staying Included** – *befriending services*
- **Rekindle Digital Inclusion project** – *supports people to get online*
- **Independence Hub & Blue Badge** – *demonstration room for equipment, help regarding blue badge*
- **Sensory Loss** – *supports people with hearing loss / sight loss*
- **Community Reablement** – *personalised home based service to assist people to maximise their independence.*
- **Occupational Therapy** – *assessments for equipment & adaptations, support with moving & handling*

Head of Prevention, Provider & Support Services

- **Community Inclusion Services** – *Specialist service provision offering support to people with Learning Disabilities and also Autism, this includes days services and community outreach.*
- **North Ormesby Resource centre** – *day services support for older persons*
- **Orchard Resource Centre** – *Partnership with Middlesbrough Council and TEWV – days service for individuals with profound learning and physical disabilities.*
- **Levick Court** – *residential & respite Service for 18-65yrs with learning disabilities.*
- **Tees Community & Equipment Services** – *equipment loans store to assist people with daily living and promoting independence. Delivered on behalf of all local authorities in Tees and the ICB*
- **Living Life Services** – *free service for people in South Tees, who are struggling with their mental health and emotional well being. It includes recovery college, outreach services and one to one support.*

Head of Specialist and Lifelong Services

- **Older Persons Mental Health team:** Work with people over the age of 65 who have a diagnosis of dementia (under and over 65) and enduring mental illness. Based at and work closely with health colleagues at Woodside resource centre for older persons mental health – CMHT team and Intensive Community Liaison Service
- **Forensics Social care team:** Work with people over 18 years who have a diagnosed learning disability and autism who may have or risk of encountering the criminal justice system. They complete holistic social care assessment and support planning, working closely with external partners - local prison services and probation, TEWV, low/medium secure units and high secure units in/out of area, ICB and NHSE case managers, neighbourhood safety
- **Mental Health team:** Work with adults with affective and psychosis mental ill health and autism, provides a needs-led service for individuals involved in secondary mental health services. This team includes Approved Mental Health Practitioners (AMHP), who carry out statutory responsibilities under the Mental Health Act 1973.
- **Learning Disability team** – works with people 18yrs + with a diagnosis of learning disability and autism. Work alongside Children's Services where the young person has an EHCP in place.

All teams work with young people who are Preparing for Adulthood to ensure a smooth transition from Children's Services

Challenges

- Responding to the CQC inspection and progressing an improvement plan – this has been the subject of people Scrutiny
- Change Programme – overall service improvement including the vision & strategy for ASC, co-production and neighbourhood working.
- Homelessness – managing demand and ensuring access to suitable and appropriate housing
- Working alongside health who have significant savings to be achieved in this forthcoming year and understanding the impact of that on the wider system.